

EXCESS BAGGAGE

RETURNS PROCEDURE

PHONE: 1.818.760.4465
E-MAIL: sales@shopexcessbaggage.com

EXCESS BAGGAGE
Att: Returns Dept
12044 Hoffman St. PH4
Studio City, CA 91604

Please note our sale policy which can also be found on our website:

- No refunds. Items may be returned for internet store credit or exchange only. No exceptions.
- All sale items are final sale. They cannot be returned or exchanged.
- Final sale items also include: handbags, belts, bathing suits, jewelry, and accessories.

RETURNS & EXCHANGES

Excess Baggage prides itself on offering the highest quality merchandise. If you are not fully satisfied with your purchase simply return the unused item in its original condition within 10 days and we will provide you with an online credit or exchange, less shipping costs. Please do not return any sale merchandise as you will not be given a store credit as all sale items are final sale.

Merchandise will not be accepted if not received within 10 days. The order must be returned with all the original tags, unwashed and unworn. Please include the original invoice as well as the "ExBag" return form.

Excess Baggage will not accept any item returned with obvious signs of wear or with any of the original tags removed.

Please fill out the attached Return & Exchanges form with your order number and let us know whether you want store credit or an exchange. You must provide your order number on the form.

Please include your order number on the outside of your return package for faster processing

For further information please e-mail us with any questions or concerns at sales@shopexcessbaggage.com

EXCESS BAGGAGE

RETURN & EXCHANGES FORM

PHONE: 1.818.760.4465
E-mail: sales@shopexcessbaggage.com

SEND RETURNS TO:

Excess Baggage
12044 Hoffman St. PH4
Studio City, CA 91604

NAME		ORDER #
ADDRESS		
CITY	STATE	ZIP CODE
PHONE		
E-MAIL ADDRESS		

RETURNED ITEM	REASON	EXCHANGE OR CREDIT?

REQUESTED ITEMS FOR EXCHANGE	SIZE	COLOR

TO USE STORE CREDIT: Simply place a new order online and in the comments section during checkout write "Apply online store credit." The order total will be adjusted once we receive the new order.